

SUCCESS STORY

A Reliable Partnership for a Smart Disaster Recovery Solution



THE CHALLENGE:

Utility company ConEd (Consolidated Edison Company of New York) was utilizing a Mavro-based solution for remittance processing and digital mailroom services. However, its previous disaster recovery provider had implemented a different platform with limited functionality, which hindered system continuity.

ConEd required a more seamless, fully-featured disaster recovery solution and also desired a hosted location that avoided the same storm zones and grid vulnerabilities.

TECHNOLOGY:

[MavBridge™ software](#) with OPEX® Eagle™ and Falcon™ scanners.

A secure, hosted disaster recovery solution by Phoenix Data Corporation.

“Mavro + Phoenix Data is our trusted disaster recovery combo.”

Kevin Hansen

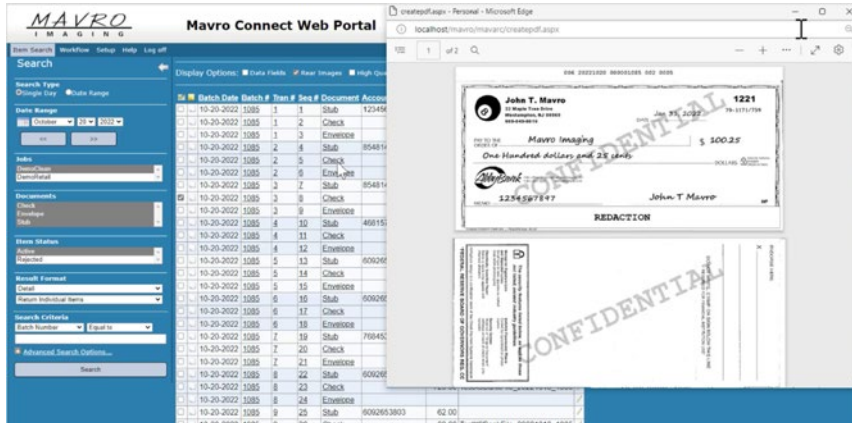
Con Edison



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THE SOLUTION:

ConEd collaborated with Mavro and Phoenix Data Corporation to implement an effective disaster recovery solution using [MavBridge](#) – the same capture platform as the primary ecosystem. The keying screens, dashboards and reports are the same, ensuring better continuity. Additionally, the MavBridge Connect Web Portal provides access to all historical images and data within the disaster recovery environment.



By collaborating with Mavro Imaging and Phoenix Data Corporation, the company now has a robust hosted disaster recovery plan, improved continuity and a government-approved, ultra-secure solution at a trusted facility, far from coastal vulnerabilities and built with full power redundancy.

Learn more about Mavro's disaster recovery partnership at [MavroImaging.com/HDR](https://mavroimaging.com/HDR)

ABOUT MAVRO IMAGING

Mavro is committed to helping companies gain efficiency, reduce manual labor and save money by intelligently processing documents and payments. Our revolutionary remittance, forms, medical claims and lockbox software is fully configurable, scalable and is backed by support from our responsive team of experts.



Enhanced Continuity

The team can access and work in a familiar environment, utilizing the same reports, dashboards, and input screens without requiring any additional training.



Archive Access

The MavBridge Connect Web Portal gives teams immediate access to historical images and data across all software environments.



Synchronized Environments

Easy maintenance of version levels and configuration settings ensures that configurations and functionality stay current and reliable across the board.



Remote Secure Access

Role-based access controls allow for the secure viewing, testing, or activation of the disaster recovery system from remote locations.



Fast Recovery Time

The solution allows ConEd to get back online in minutes, not days.



Bulletproof Operational Facility

Compliant with *FedRAMP*, *HITRUST*, *ISO 27001*, *PCI DSS*, *NIST 800-53 Rev 4 (High)*, and *SSAE 16*.