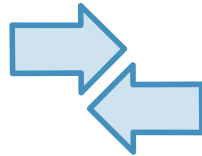


Impressive Efficiency When Mavro and OPEX Team Up

Dentegra Group's processing system is no longer painfully manual



Industry:
Insurance



Volume:
50,000 dental
insurance claims daily



Processing:
Forms, supporting
documentation and
patient X-rays

“We have done business with OPEX for many years. When they approached us with the Mavro solution, I saw the potential benefits right away.”

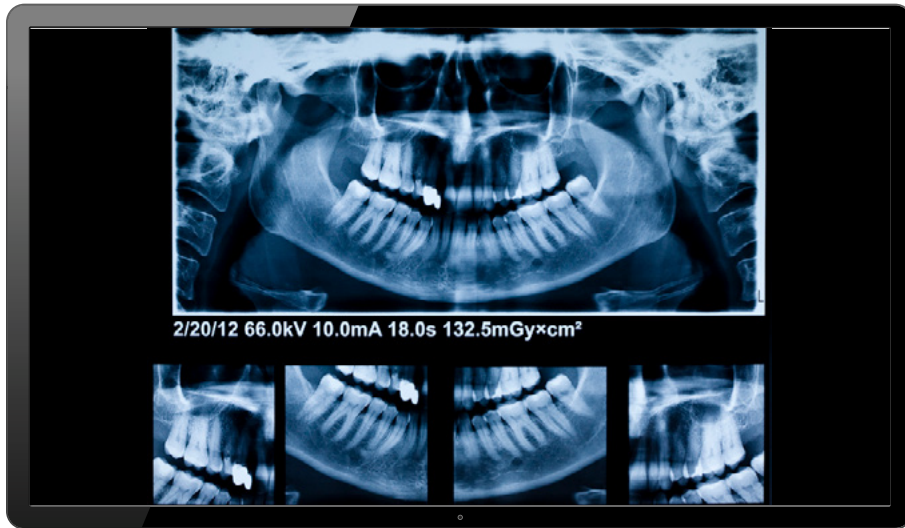
Francoise Thimon
Manager of Consolidated Mail Services

THE CHALLENGE:

Manually sorting and processing claims involved multiple steps for sequencing, verification and adding barcode labels. Scanning smaller documents meant taping them onto carrier sheets and inserting separator sheets to define transaction breaks. High-resolution film X-rays were handled by a separate scanning process which caused high labor costs and sacrificed speed.

OUR SOLUTION:

One-Touch scanning lets operators pull contents from envelopes and drop them directly onto the scanner rollers. For X-ray film, a light table was added beneath a Canon SLR high-resolution camera. A Mavro-developed companion application images the X-ray and includes it with the claim.



Mavro Smart Batching automatically classifies every transaction into a category based on its content. The system then routes transactions through the appropriate image-based workflow as if they had been physically sorted.

✓ Labor and Time Saving

Extended hours are no longer spent classifying and sorting paperwork. The significant cost savings made for a rapid ROI.

✓ Accuracy

Fewer physical touches leaves less room for error. Mavro Smart Batching™ lets Dentegra now operate at 99.5% accuracy.

✓ Employee Satisfaction

Eliminating manual sorting lets staff focus on value-added tasks and provides ergonomic benefits that boost productivity.

✓ Productivity Tracking

Mavro's dashboard gives Managers real-time visibility of Operator scanning and batching productivity in extensive detail.

ABOUT MAVRO IMAGING

Mavro is committed to helping companies gain efficiency, reduce manual labor and save money by intelligently processing documents and payments. Our revolutionary remittance, forms, medical claims and lockbox software is fully configurable, scalable and is backed by support from our responsive team of experts.