

# What's in Your Envelope?

MavBridge<sup>™</sup> Statistics will assemble data in a meaningful format to help you make informed processing decisions. No more guess work, no estimates, just the facts. Know exactly what your throughput was last year, last month, yesterday and today. What are the opportunities to improve productivity and reduce costs at your site? Knowing exactly what arrives in your envelope is a good place to start.



MavBridge™ Dashboard provides mailroom productivity at a glance.

MavBridge Statistics will help the most experienced mailroom and scanning center managers answer the following questions with confidence.

- ✓ How do you plan for processing tomorrow's mail without knowing what has happened historically?
- Do you know exactly what productivity levels you are achieving before and after investing in mailroom automation?
- Can you verify the productivity improvements achieved during the last year, last month, last week or even yesterday?

## **Machine Productivity**

Track scanner productivity by active run time and by total wall clock time. Compare machine throughput by shift, operator or job. Discover potential scanner issues early and minimize production inefficiency.

### **Operator Performance**

Measure operator productivity continuously. View volume, throughput, scanning time, and a variety of detailed performance data. Evaluate operators objectively against other operators, target thresholds per job, or site averages.

## **Volume Information**

Monitor various system benchmarks such as volume by batch, transaction, page, and page type. Obtain information such as complete batch listings and jobs processed. Produce comprehensive reports that facilitate accurate internal planning, forecasting, and client billing.

# MavBridge<sup>™</sup> Workflow

Each day, completing your work depends on the coordination of machines, software, and people. A failure at any step can bring the entire system to a halt. To make matters worse, failures can easily be undetected, turning small problems into big ones. MavBridge™ Workflow Monitor continuously tracks every step in your system, ensuring that everything is running smoothly. Glitches such as stalled processes, down networks, and work queue backups are detected proactively and alerts are sent – before they become serious problems. You can be confident that Workflow Monitor is keeping a watchful eye on your system performance.

#### **Resource Monitor**

Configuration		Processing Summary		Labor Hours Required		Drococcing Cu	Drococcing Cummony		Labor Cummany	
Current Time	11:42:26 PM	Outstanding Items	21,500			Processing Su	Processing Summary		Labor Summary	
Time Until Cutoff	7:17:34	Labor-Hours Remaining	55:16:32	SI A		Total Batches	376	Total Labor-Hours	56:30	
Cutoff Time	7:00 AM	Estimated Completion (Based on FTEs available.)	6:37 AM	h-Ho		Total Transactions	29,426	Average Labor Cost	\$16.00 / hr	
Total FTEs Available	8.00	Minimum FTEs Required (To meet Outoff)	7.58	P 2	Cuoff,	Total Pages	67,680	Total Labor Cost	\$904.00	
Configure		Refresh		0 9:00 PM 11:00 PM	1:00 AM 3:00 AM 5:00 AM 7:00 AM	Average Batch Size (pages)	180	Average Cost per Transaction	\$0.031	
Constrainty /				3.00 PM 11.00 PM	Lauren autoren autoren statien	Average Transaction Size	2.3			

0 batches

1 batches

1 batche

0 batches

13 batch

0 batche

6 batche

2 batche

2 batche

59 batches

62 batches

47 batche

55 batches

42 batches

51 batche

44 batche

ridee Dashboard

0

MayBridge Import

ImageRPS Import

0

Report Card

Job Name

Time Range

01% I

97% |||||||||

77% |||||||

83% |||||||||

52% ||||||

65% |||||||

65% |||||||

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THURSDAY

.....

236 batches/hr

248 batches/hr

188 batches/h

220 batches/hr

168 batches/h

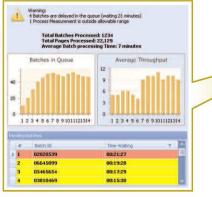
204 batches/hi 176 batches/hi

20 batches/h

All Jobs

4 Hour

#### **Process Detail**



# Make significant efficiency gains and increase your performance using

#### **Resource Monitor**

- Real-time tracking.
- Continuously updates the projected end-of-day for better resource planning.
- Suggests recommended resource allocations to keep things running smoothly.

# A comprehensive, yet simple Report Card

 Volumes, processing rates, and transaction costs, are precisely calculated.

MAVRO

Kill Rate=79.1%

Visual Warnings

- All activity is tracked across all processes.
- Management visibility of operator's performance.
- Easily compare daily reports against historical trends.

# Workflow checks all the processes in your operation to ensure system-wide integrity

- Verify all your processes are running at peak efficiency.
- Check the backlog in critical queues and assess how your operation may be impacted.
- Early detection of below par rates on automated processes, and makes the necessary adjustments.